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**Q:** If, in the interim, someone needed a toner BEFORE the winning bidder starts shipping, where would you go? I think if that does happen, it might be an opportunity to send you a free sample. At least you'll know our quality IF we were near the top of consideration.....Samples played a large part in their decisions to use us. This is why I mention it to you as well.

**A: Business will continue as usual during the interim. At this time samples are not accepted but may be requested at a later time.**

**Q:** Will the county accept compatible and remanufactured ink and toner cartridges?

**A: Some departments have used re-manufactured cartridges in the past. You can use the Equivalent / alternate spaces to quote them.**

**Q:** Will you only award to 2 bidders? My company does not have access to all the items listed on this bid.

**A: There is a possibility that the bid could be awarded to 1 or several bidders. Line 3 of the Terms & Conditions explain the possibility of award by item, groups of items or by the total bid.**

**Q:** Some item descriptions are confusing & could lead to mistakes. How do I clarify what my proposal refers to?

**A: On page 2 - Bid Specifications for Commonly Used Items: "Any exceptions or deviations from the specifications must be clearly described in the bidders proposal"- this would include clarification on item description & correction of item numbers.**